

## TRICARE INFORMATION

**Tricare Prime Remote (TPR)** is a health care program for active duty service members who are at permanent duty stations that are 50 miles or more from an MTF. **TPR requires enrollment.**

### **Who is Eligible for TPR?**

\*Members must live **AND** work more than 50 miles or approximately one hour's drive time from the nearest MTF.

\*Active duty family members are eligible to enroll if they **RESIDE** with their sponsor.

**Obtaining Routine Medical Care with Tricare Prime Remote:** Enrollees must select or be assigned a local Primary Care Manager (PCM). If no network PCMs are in the area, beneficiaries may use any TRICARE-authorized provider for primary care.

**Obtaining Specialty Care with TRICARE Prime Remote:** All specialty care **MUST** be coordinated through Tricare Medical Management which is initiated by the assigned PCM. However, beneficiaries who do not have an assigned PCM **MUST contact Tricare (1-877-874-2273) directly to coordinate their own specialty referral.** Failure to do so could result in Point of Service claim processing leading to possible out of pocket expenses.

**Enrolling Your Newborn:** Your newborn is covered as a TRICARE Prime beneficiary for the first **60 days as long as one other family member is enrolled in Prime.**

**Establish TRICARE Eligibility:** It is important to register your newborn in DEERS as soon as possible after birth to establish eligibility for TRICARE. To establish a newborn's TRICARE eligibility in DEERS, you must:

- \*Submit a verified and approved ID Card/Social Security Card
- \*Submit a certificate of "live birth" from the hospital

**Enroll in TRICARE Prime:** In order for your child to have continuous coverage, a completed TRICARE Prime Enrollment Application **MUST** be received by Health Net Federal Services no later than **60 days after birth.** If an application is received after the initial 60 days, your child's enrollment effective date will follow the 20<sup>th</sup> of the month rule. Example: If the application is received by the 20<sup>th</sup> of the month, the

Enrollment will become effective the first day of the next month. If The application is received after the 20<sup>th</sup> of the month, the enrollment will become effective the first day of the following month.

After the initial 60 days, any claim submitted for the child will process as TRICARE Standard (**which means out of pocket expenses**) until the child is registered in DEERS and enrolled in TRICARE Prime/Remote. Eligibility for TRICARE Standard benefits ends 365 days after birth for a child who is not registered in DEERS. On day 366, DEERS will show "loss of eligibility", and the child will not be able to receive any TRICARE benefits.

*Tricare is your benefit and it is your responsibility to understand how it works. Most importantly, it is ultimately your responsibility to make sure that claims are paid in a timely manner. Failure to address outstanding medical bills often results in dealings with collection agencies and can have a negative impact on security clearances and personal credit ratings.*

**REMINDER:**

\*When you receive something in the mail from Tricare-open the mail and read the information.

\*Do not ignore monthly statements that indicate you owe money to a provider.