



USAREC Knowledge Management



Industry Day Briefing

Knowledge Management – Process Improvement
(G3, KM-PI)

Mr. Andy Childs

29 April, 2014



ARMY STRONG:



Agenda

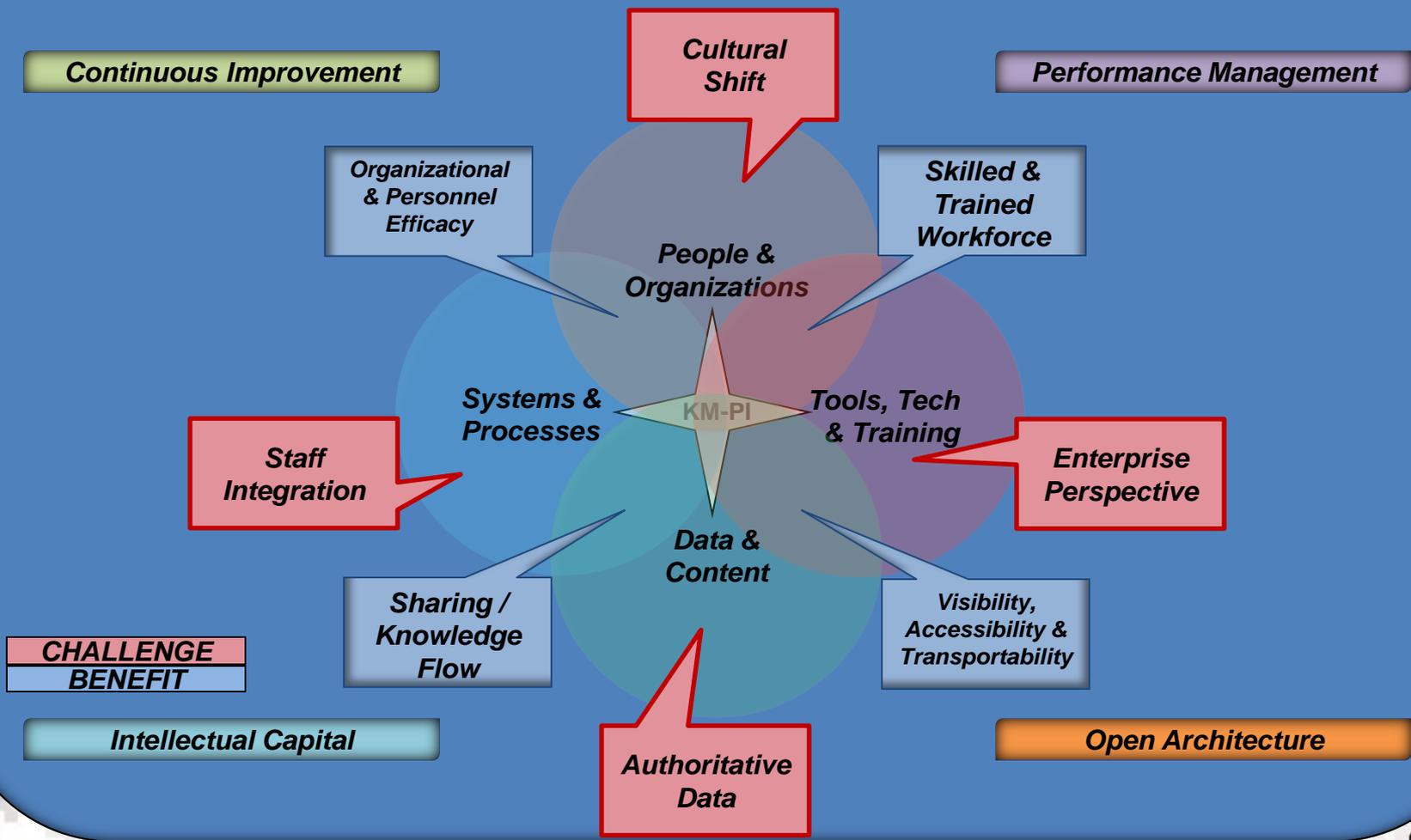


- ***Discuss what Right Looks Like to enable Mission Command
– Dynamic Knowledge Environment (DKE) (KM-PI)***
- ***What we are doing (or aren't) with SharePoint***
- ***IKROme (Our Intranet)***
- ***Our Systems***
- ***Open Questions / Discussion***



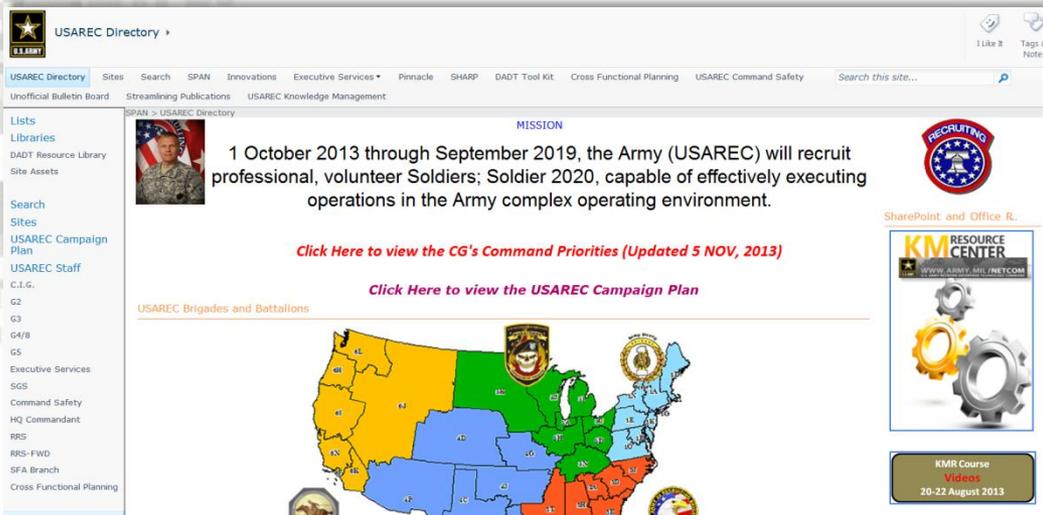


Dynamic Knowledge Environment





Tools (SharePoint 2010)



Legacy SharePoint 2010

- Multiple Site Collections
- Cross functional sites
- “Stove Piped” Architecture
- Limited storage
- Lack of training
- Poor access to knowledge products



New SharePoint 2010 Web App

- One Major Site Collection
- Limited Site collections and pages
- Space not efficiently utilized
- Cross functional sites
- Limited storage
- Insufficient Command Dashboard
- Lack of training



ARMY STRONG:



Tools (IKROme)

USAREC

USAREC | Announcements | Cmd Grp | Mission Summary

Command Updates

Total Mission Accomplishment: 50.9%

10%	20%	30%	40%	50%	60%	70%	80%	90%	100%
Mission					Achieved YTD				
RA: 57,000					AR: 18,313				
Mission					Achieved YTD				
RA: 57,000					AR: 18,313				

OG's Corner | CSM's Corner | Important Links

MG Allen W Batschelet

- [Strength 6 Sends - Future direction regarding ALARACT 147/2013](#)
- [Strength 6 Sends - Maintaining Professionalism in USAREC](#)
- [Strength 6 Sends - Mission Reset](#)
- [Leader Assessment Resources Officer](#)
- [Strength 6 Sends Voice of the field part 2](#)
- [Strength 6 Sends USAREC 2020](#)
- [Strength 6 Sends - Command Challenges](#)
- [Strength 6 Sends Command Feedback to questions from the Recruiting Field Force](#)
- [Strength 6 Sends MOS 79R Conversion Program](#)
- [Strength 6 Sends - Family Support Survey and Interactive Customer Evaluations Message](#)
- [Strength 6 Sends - Command Priorities Jan 14](#)
- [Strength 6 Sends -December 13 PRO Reading Update v3](#)
- [Commanding General's Professional Reading Program](#)

IKROme Intranet Portal

- Built on LifeRay, Open Source
- Landing Page is your personal page
- Storage Unknown
- Lack of training
- Poor access to knowledge products
- Limited Ability to manage in-house
- Provides "SSO" for RAS Systems



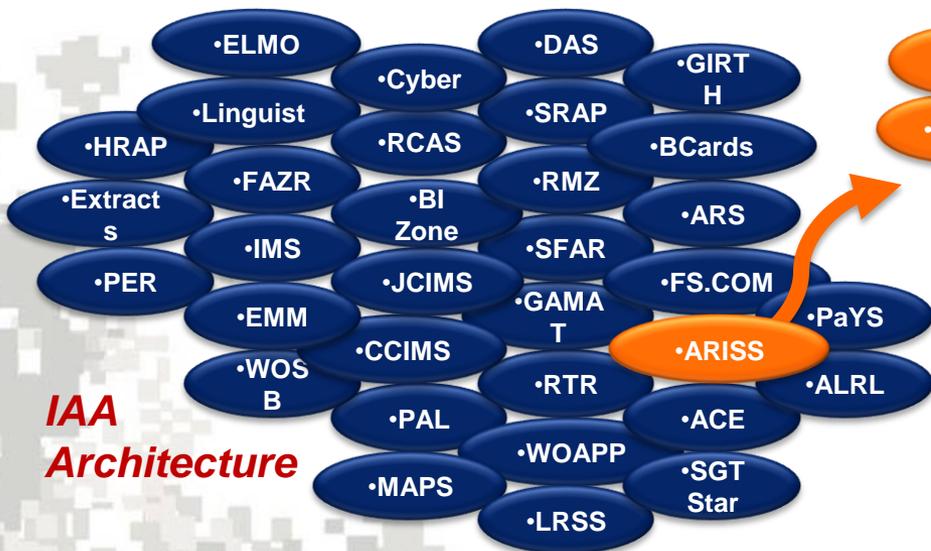
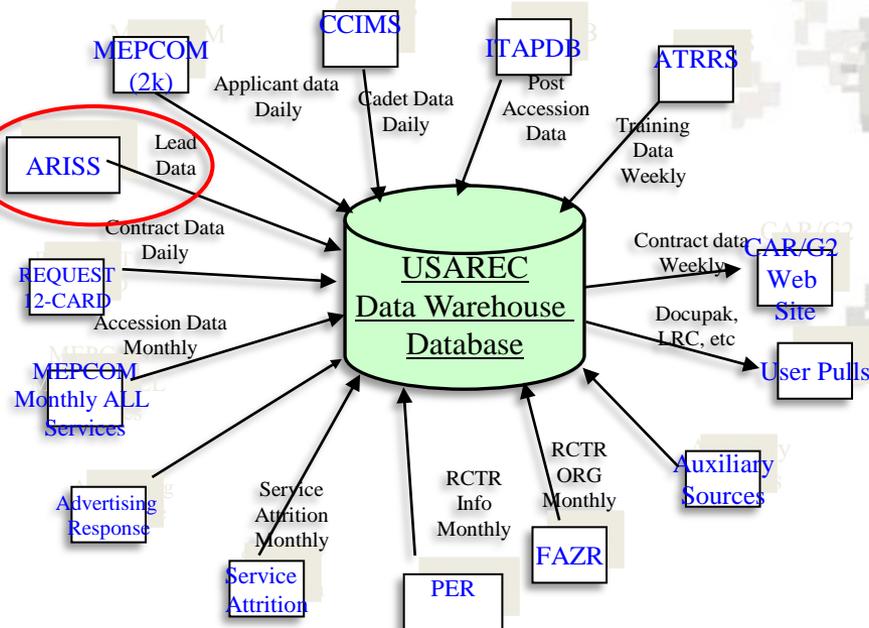
ARMY STRONG: 5



Systems, Data and Content Issues ?

Data Quality?

System of Systems



IAA Architecture

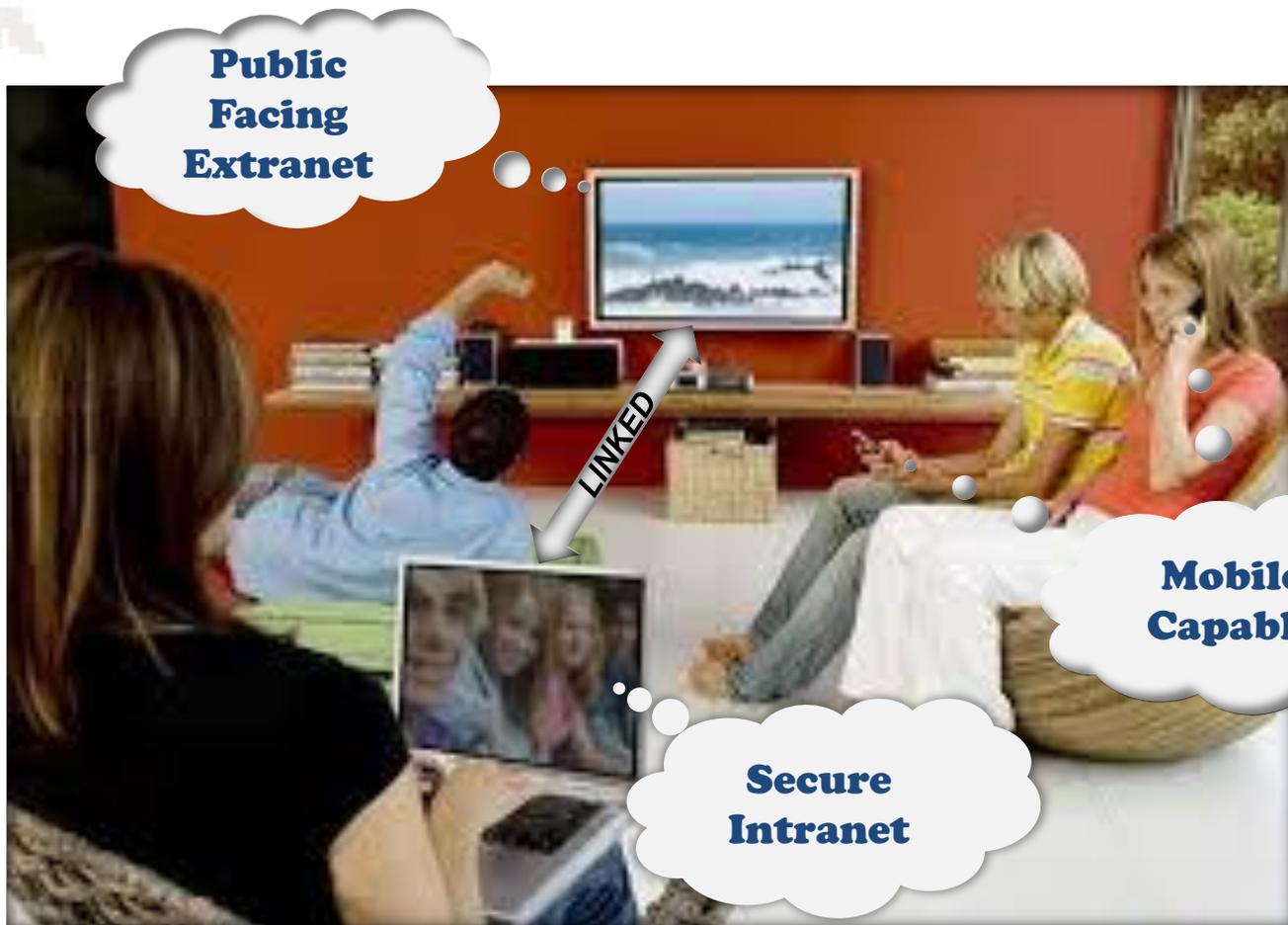
•ARISS: A tightly integrated set of software modules that automate the USAREC and ARNG recruiting business processes directly related to accessions.



ARMY STRONG: 6



Enabling Knowledge Flows



...From Work Like I do from Home



U.S. ARMY

ARMY STRONG



Questions / Discussion ?



ARMY STRONG: