

# Well-Being Liaison Office



The Well-Being Liaison Office (WBLO) assists the Army Leadership with its constituent communities – Soldiers (Active-Duty, National Guard and Army Reserve), Civilians, Retirees, Veterans and their Family members – to ensure the effective delivery of Well-Being programs to the Army by providing focused representation of constituent interests and attitudes as they relate to Well-Being.

The WBLO accomplishes this through its Integrated Service Delivery System that incorporates the organization's core functions – Liaison, Outreach, Feedback, Evaluation and Advisory.

The WBLO's Integrated Service Delivery System (ISDS) incorporates a variety of tools and resources:

**Army Disabled Soldier Support System ([www.ArmyDS3.org](http://www.ArmyDS3.org))** – The Army Disabled Soldier Support System is the newest of the WBLO's tools, and provides the Army's severely disabled Soldiers and their families with a system of advocacy and follow-up with personal support to assist them as they transition from military service to the civilian community.

**Army Families Online ([www.wblo.org](http://www.wblo.org))** – *Army Families Online* is the cornerstone of the WBLO ISDS. The site improves constituent understanding of Well-Being initiatives and obtains constituent feedback. The site offers valuable news and information relevant to Army Life; a robust "SmartBook" that offers one-stop access to information and resources through Web links and phone numbers; access to online Well-Being Polls; as well as electronic versions of Well-Being publications such as *FLO Notes* and *Army Well-Being*.

**The Army Information Line (1-800-833-6622)** – The Army Information Line is a toll-free telephone resource to provide accurate information, useful resources and helpful referral services to those with issues or concerns pertaining to Army Life (deployment, child support, family readiness, etc.). The line serves as a safety net for those who have exhausted all other resources.

WBLO staff members are available from 8 a.m. to 4:30 p.m. EST, Monday through Friday to assist members of the Army's constituent communities – Soldiers (Active-Duty, National Guard and Army Reserve), Civilians, Retirees, Veterans and their Family members.

**Army Well-Being magazine** (published quarterly) – *Army Well-Being* is the Army's premier source of Well-Being information. Some 360,000 copies of *Army Well-Being* are distributed to installations Armywide, National Guard and Army Reserve centers, as well as by direct mail to those requesting copies. The magazine is also available in electronic form via *Army Families Online* at [www.wblo.org](http://www.wblo.org).

**FLO Notes newsletter** (published monthly) – *FLO Notes* is the Army's premier Family Readiness information resource, and is produced on a monthly. The newsletter is sent via direct mail to senior Army spouses each month. This publication is intended to assist in the dissemination of information that is useful to Army Family Readiness Group leaders in keeping members of their group informed about items of interest to Army families. *FLO Notes* is also available in electronic form via *Army Families Online* at [www.wblo.org](http://www.wblo.org).



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Army Information Line: **1-800-833-6622**  
Army Disabled Soldier Support System (DS3): [www.ArmyDS3.org](http://www.ArmyDS3.org)